### **Tip Sheet**

# Coaching Benefits and Tips

#### Why Coach?

When you create an environment of coaching here's some benefits you will experience:

- Better retention. When you show interest in employee growth and development, they are more engaged, and feel supported and valued.
- Performance enhancement and improved productivity. People only become their best
  when they grow and change. Coaching accelerates growth. Self-discovery is one of the
  most powerful ways to learn and grow.
- Open communication and meaningful connections. Active listening and thoughtful discussion open up the flow of real communication.
- A boost in confidence. As employees become involved in problem solving and decision making through internal reflection their confidence grows.
- **Improved <u>perspective.</u>** Open communication and self-discovery open a whole new world for everyone.
- Identify potential. When you coach, you learn about an employee's aspirations, motivation, and capabilities. You'll see unlimited potential in those who are especially keen to soak up the learning coaching provides.
- Improved problem-solving skills. Coaching encourages people to think on a deeper level
- Employees become aware of their strengths and areas for development.

#### **Coaching Tips**

You can set formal coaching blocks for a specific purpose,

- coach to a skill
- performance enhancement
- **areer advancement**

You can also do Informal coaching every day. Any time you train, problem solve, provide <u>feedback</u>, have a difficult conversation, or in a team meeting, you can coach.

Coaching requires you to think differently about how you approach conversations. Instead of one-way telling or directing communication, ask questions and spend more time listening. To get comfortable with the concept, start with some easy questions.

Individual - What matters most to you about your role? How did you achieve X? What's on your mind?

Team - How can we do this differently? What outcome do we want for our customers/team? What else?

They key is open questions to start the thinking process:

- How will I know?
- What do you need?
- How will you accomplish that?
- What motivates you?

## **A Recipe for Effective Coaching**

- $\hfill \square$  Start with a blend of open questions
- □ Add a heap of listening
- ☐ Combine a dash of genuine interest and curiosity
- ☐ Mix in a pinch of patience
- ☐ Add a sprinkle of understanding

Read the <u>full article</u> for more on coaching..



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